BC Transit
Working through an Emergency
BC Transit

BC Transit oversees the provision of public transit service across the province (130+ communities)
• BC Transit works in partnership with 59 local governments.
• We contract with third parties operators in most communities.
  » Apart from Victoria, Nanaimo, Sunshine Coast, Powell River and Nelson.
• Deliver over 51 million passenger trips each year.
• Introduced coach service in the North 2018!
Why am I Here?

- Build awareness to our regional and local partners of us
- Start the conversation of where we would fit during an emergency
- Make contact with our local operating partners
- Ask you to review plans that mentions the use of transit services – is it the right fit?
Relevant Legislation

- Provincial:
  - Emergency Program Management Regulation
    - Schedule 2
      - Duties of Ministers and Government Corporations in the Event of an Emergency
        - Each government corporation … must develop emergency plans and procedures …
    - British Columbia Transit:
      - Coordinate requirements for public transportation, including school and privately owned buses.
Our Structure

BC Transit Structure

- Corporate EOC
- Regional Partners
- Emergency Response Teams

Site Operations (ICS)

Site Support Level (EOC)

Provincial Regional Coordination Level (PREOC)

Provincial Central Coordination Level (PECC)
BC Wildfire 2017
Reviewed
BC WILDFIRE IMPACT 2017

Over 1225 fires to-date

Over 125 buses transporting 12K

39 completed Emergency Transit Service Requests

Free shuttle service to evacuees from the communities of Prince George and Kamloops

6 systems

Williams Lake
100 Mile House
Ashcroft-Clinton
Columbia Valley
Clearwater
Merritt

+1M hectares

BCTransit
Fire Season 2017

- When my driver had to go to Kamloops with the 100 Mile House Hospital patients, it was very disorganized when it came to loading the bus, so he was late getting finished in Kamloops, 2:00 am, and could find no place to sleep, so he had to sleep in the bus and drive home.
Fire Season 2017

- *I would suggest that in the future, requests to also be in writing. (email) Included in the request should be equipment or mobility aids required for each client.*
- Perhaps colour code aids with their owners.
- *We found that we would have 6 or 7 clients with wheelchairs. But as they were transferred to a regular seat we had no place to secure the w/c to be transported with us.*
- Some equipment was left behind
Fire Season 2017

- We also evacuated home support patients in Ashcroft to Kamloops. There was reluctance from IHA to provide attendants on the buses with their patients and in the case of Ashcroft, there was no attendant on the bus when we relocated home care patients to Kamloops after midnight.
Fire Season 2017

• The repatriation of patients to Clearwater had challenges as well. The initial request was to supply a bus for 4 ambulatory patients who were somewhat mobile. We sent our driver with a 12 seat bus only to discover that there were 9 patients with their personal affects, wheelchairs and medical apparatus (oxygen).
Recovery of costs – still outstanding

$16,684.84
During a Disaster – what do we have?
## Bus Classifications

<table>
<thead>
<tr>
<th>High Capacity Bus</th>
<th>Heavy Duty Bus</th>
<th>Medium Duty Bus</th>
<th>Light Duty Bus</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Double Deck or Articulated</td>
<td>• Low floor</td>
<td>• Low floor</td>
<td>• Low floor or high floor accessible</td>
</tr>
<tr>
<td>• Low Floor</td>
<td>• Two fuel types (CNG &amp; Diesel)</td>
<td>• Minimum of 2 wheelchair positions</td>
<td>• Capable of having more than 2 wheelchair positions</td>
</tr>
<tr>
<td>• Minimum of 2 wheelchair positions</td>
<td>• Minimum of 2 wheelchair positions</td>
<td>• Minimum of 2 wheelchair positions</td>
<td>• 12-20 seats (no standing)</td>
</tr>
<tr>
<td>• 76-84 seats</td>
<td>• 32-38 seats</td>
<td>• 23-31 seats</td>
<td>• Less than 35 feet in length</td>
</tr>
<tr>
<td>• 40 feet or greater in length</td>
<td>• Greater than 35 feet in length</td>
<td>• 35 feet or less in length</td>
<td>• 100L – 210L Fuel Cap</td>
</tr>
<tr>
<td>• 2 or more doors</td>
<td>• 455L Fuel Cap</td>
<td>• 210L – 320L Fuel Cap</td>
<td></td>
</tr>
<tr>
<td>• 430L fuel Cap</td>
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</tbody>
</table>

### Total Fleet Size – 1,100
Emergency Management Manual

A back to back manual

- EM - Details task, responsibilities, tools and terminology.
- Quick reference section to be used as a crisis unfolds
- Training supplied to Operations managers
So what do we need to know

• Request received
  » Number of patients
    • Ambulatory / Restricted to mobility aid.
    • Care assistants
    • Support animals
    • Pick up point and drop off
    • Tracking number

• What we cannot transport
  » Highly contagious patient/s (Sec 115 WCA)
We Want to Contribute

• BC Transit is not just a bus company, it is an integral part of life in British Columbia

• We believe that we have the resources which can be used not just to support the response but to assist recovery,….however ensuring we utilizing the right bus!

• Understand resources in your area, include school and private bus companies.
Summary

- Review your plans, understand that resources are limited locally, however coordinated it can be significant.
- Use the local expertise to explain resources limitations
- Invite transit during live or table top exercises
- Remember our provincial coverage – Corporate EOC is located in Victoria, however local sites are being trained to operate at a Local/Regional level.
- Bus types operate in certain communities only, understand what you have and its capabilities.
- Remember to provide task # for all requests.
Questions?

Stephen Anderson
BC Transit
Manager Safety, Security & Transit Supervision